

Executive Summary of SALS 2023 Survey Responses

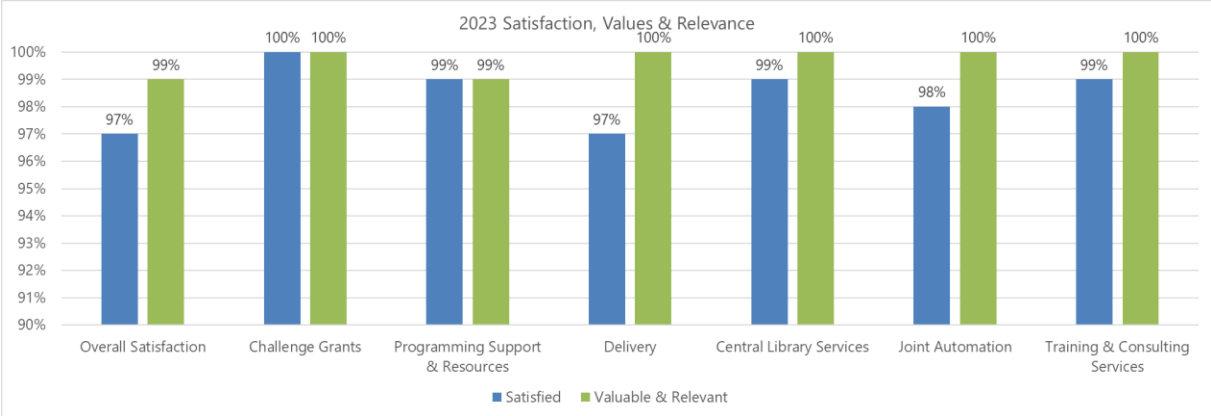
One hundred and sixty-six directors, library staff and trustees took the SALS System Use and Satisfaction Survey, the evaluation tool required by the SALS Plan of Service (2022-2026). Survey responses are used to identify service priorities and develop the following year’s budget.

The full survey results can be found here: [SALS System Use and Satisfaction Survey 2023](#).

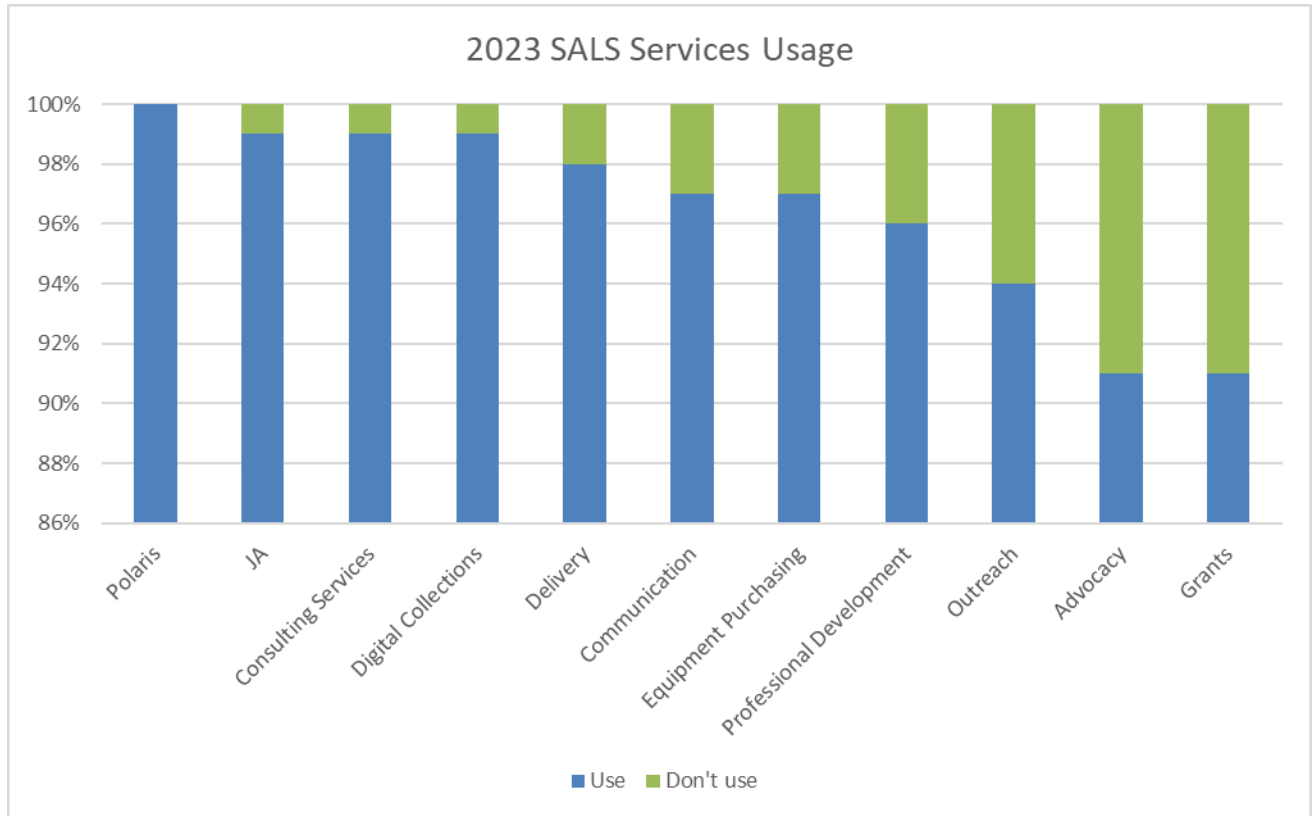
KEY FINDINGS

97% of the responders were satisfied with SALS services and 99% found the SALS services valuable and relevant.

Satisfaction, Value & Relevance:



Most Used SALS Services:



DATA TRENDS

SALS' overall satisfaction during the 2023 year remained strong. We rated at or above the 97th percentile in all categories.

RECOMMENDED SERVICE RESPONSE

SALS will continue to offer professional development based upon the topics identified by our member libraries in the survey.